

# @anza

Welcome to another edition of @anza!

"ANZA Press Release"

ANZA Communications are pleased to announce that Bradley Ferguson has joined us. Brad is our new Account Manager for Fixed Line and Data Services. Brad brings many years of experience in both technical and relationship selling. Brad has always had a fantastic rapport with his customers and many have become friends.

Since ANZA Communications has become a "whole of business" partner we have seen our fixed line and data connections rise, this has been a result of these products extended into our current customer base. This rise in business is now resulting in to full time position that Brad has accepted.

Brad will be making contact with you to discuss stream lining and enhancing your fixed line, data expenses and infrastructure.

As an introductory offer the first 10 companies/representatives to email [brad@anza.com.au](mailto:brad@anza.com.au) or fax (07) 3852 5866 your fixed line bill for appraisal will receive a Samsung WEP460 Bluetooth personal hands free.

## Did you know???

For the past 3 months, the Nokia E51 has been Telstra's highest selling mobile phone!! The Blackberry Bold, followed closely in 2<sup>nd</sup> place. The Nokia 6120 was in 3<sup>rd</sup> place. The Apple iPhone 16 GB has been in the top 5 also for the past 2 months!



Nokia E51



Blackberry Bold



Nokia 6120



IPHONE 16GB



# Notice to all BlackBerry Customers

As of the 1<sup>st</sup> of July 2009 BlackBerry (RIM) has changed their repair and warranty procedures.

In the past, BlackBerry has replaced handsets under warranty. As the handsets are received from the premise of sale they would then replace the handset. This would then allow for an immediate replacement of the handset to you the customer.



BlackBerry will now only replace a handset only as required; your handset will be more than likely repaired and returned to you in working order.

With this new procedure we are **unable** to replace old for new handsets. Under this new procedure your handset will be evaluated and repaired by BlackBerry (RIM) and returned back to ANZA Communications for collection. Please beware that this is an initiative of BlackBerry (RIM) as they hold the warranty of the device as per all manufacturers.

We also would like to clarify that the warranty **will not** cover liquid ingress and/or physical damage.

When available we will provide you with a working loan phone, we can't guarantee the exact same device that has gone away for repair.

We would also suggest conducting the following procedure prior to your phone being returned to store:

"Take the battery out of the phone whilst the phone is still turned on, put the battery back in immediately and turn back on. Allow the device to reboot and re-evaluate the problem." In our experience this cures most problems.

We are also able to assist you in upgrading your device to the latest software as this also can fix some software issue with the phone. We can discuss the procedure and charges as required.

We look forward to assisting you in the future.



## Telstra the first carrier worldwide to launch the LG GM730F

Telstra is the first carrier worldwide, to release the greatly anticipated LG GM730f. LG, Microsoft and Telstra collaborated to ensure we were the first to market this product and our technical and logistics teams worked overtime to ensure Telstra was the first carrier to deliver this new smartphone to our customers.

The LG GM730f combines both the Windows Mobile® and LG S-Class user interface (a cube style interface) enabling finger friendly touch operation, making it easy to navigate around the phone.



### **What's it got?**

- The user experience is quite unique
- An optical joystick/track pad,
- 3" full resistive touch screen,
- 5 mega-pixel camera
- Windows Mobile® 6.1 it is designed to support the activities people do every day with their phones. Users will also be able to upgrade to Windows Mobile 6.5 once it's released.

Purchase outright - \$  
\$0 on an \$80.00 Telstra Phone plan or higher, or  
\$38.70 per month on a \$60.00 Telstra phone Plan.

## It's here!! New SNAP smartphone launched!

The HTC Snap is available for \$0 upfront to Telstra Business and Consumer customers on a \$60, or higher, Telstra phone plan.

Business professionals have a powerful new productivity tool at their disposal with the launch of the new HTC Snap on the Telstra Next G™ network.

Available from 11 August, the Snap is a Windows Mobile®-powered smartphone that helps users get the most out of every hour by connecting them with email, their office calendar and the mobile internet in real-time. It is available exclusively through Telstra until November and comes with a Telstra Blue Tick meaning it is recommended for handheld use in rural coverage areas.



Consumer customers will also love this device. With it they can read and respond to emails via mobile web accounts like Windows Live™ Hotmail and Yahoo!7 Mail and send and receive emails, photos and files at mobile broadband speeds, thanks to a connection to the Telstra Next G™ network. And for business users Blue Tick performance and Telstra Next G™ network coverage mean this device works pretty much wherever most business people need to.

### **What's it got?**

- Windows Mobile® 6.1 Standard Operating System – upgradable to Windows Mobile® 6.5
- 2.4-inch TFT-LCD screen with LED back light and QVGA resolution
- HSDPA with a 7.2 Mbps^ down-link speed rating
- 4-row QWERTY keyboard
- Bluetooth® 2.0 with Enhanced Data Rate and A2DP for wireless stereo headsets
- Wi-Fi®: IEEE 802.11 b/g
- GPS
- Up to 480 hours' standby time; up to 300 minutes talk time (WCDMA)
- A microSD™ memory card expansion slot.

\*All prices and specifications in this newsletter are provided by third parties. ANZA takes no responsibility for the accuracy or currency of price information or specifications. All prices and specifications are obtained from third parties. ANZA takes every possible precaution to deliver only accurate information as at the time the newsletter is printed, but can not be held responsible for information presented in this newsletter or for the consequences of any action taken on the basis of the information provided.\*





At ANZA Communications, we are always looking for value added services to assist you, our customer.

With that in mind, we are now able to assist with mobile phone insurance! \*\*

Your policy will cover you for:

- ✓ Theft
- ✓ Accidental damage
- ✓ Mechanical and electrical breakdown
- ✓ Unauthorized calls
- ✓ Nationwide cover
- ✓ Repair or replace policy
- ✓ No hassle "ezy" claims process
- ✓ Cover for all mobiles
- ✓ Fully coordinated service
- ✓ Gets your phone working again – quickly
- ✓ Peace of mind for less than \$2.00 per week



Please visit our web page, [www.anza.com.au](http://www.anza.com.au) to view the policy.

\*\* Note, the insurance policy is with a third party and not ANZA Communications. Terms and conditions do apply.



## How too?

ANZA Communications will be commencing a series of toolbox training sessions for our customers.

Our first session will be on Blackberry's. Please express your **interest via our home page**, and it would also be appreciated if you could include any specific items you would like covered!

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